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MINISTRY OF TOURISM, ARTS AND CULTURE

MEDIA RELEASE

ASEAN TOURISM AWARDS 2023

10 February 2023 – The ASEAN Tourism Forum (ATF) 2023 held in Yogyakarta, Indonesia, from the 2nd to the 5th of February 2023, under the theme “Journey to Wonderful Destinations”, emphasises ASEAN's underlying strength and commitment to position 10 unique nations as one united destination in promoting intra-ASEAN and international travel.

A headline event of the ATF is the recognition and award of the prestigious ASEAN Tourism Standard Awards to 18 tourism businesses and stakeholders in the region. Dato Sri Tiong King Sing, Minister of Tourism, Arts and Culture Malaysia (MOTAC), and Datuk Hajah Saraya Arbi, Secretary General of MOTAC, attended the official announcement and awards ceremony on 5 February 2023.

The 10 ASEAN member countries deem tourism service standardisation as essential to improving the quality of tourism products and services and promoting responsible management among tourism businesses and stakeholders in the region to position ASEAN as an in-demand Quality Single Destination. This is in line with the ASEAN Strategic Tourism Plan 2016-2025, which states that “By 2025, ASEAN will be a quality tourism destination offering a unique, diverse ASEAN experience, and will be committed to responsible, sustainable, inclusive and balanced tourism development, so as to contribute significantly to the socioeconomic well-being of the ASEAN people.”

ASEAN Tourism Standards criteria and requirements, particularly in areas such as safety, security, health, cleanliness, environmental policy, amenities and facilities are essential to the overall travel experience. Service providers from the public and private entities are advised to follow ASEAN guidelines and standards as a key strategy for rebuilding better and regaining tourist trust and confidence.

The ASEAN tourism standards integrates and adapts various existing international and national standards, best practices, and guidelines, as well as ASEAN Member States protocols, to reflect common regional parameters.

In particular, cleanliness must be regarded as a basic service with a significant impact on the overall travel experience. Private sector industry players must change their attitudes towards the overall environment and cleanliness aspects, especially the cleanliness of public restrooms, to gain a competitive advantage. Therefore, businesses and operators are strongly urged to comply to these standards, which will

bring their businesses to new heights and burnish the international image of Malaysian tourism.

ASEAN member countries were honoured in four (4) categories of ASEAN Tourism Standard Awards at the ASEAN Tourism Forum 2023, including the 4th ASEAN Homestay Award, the 3rd ASEAN Community Based Tourism (CBT) Award, the 2nd ASEAN Public Toilet Award and the 2nd ASEAN Spa Services Award. These awards recognise and honour excellent ASEAN tourism businesses and destinations that comply to the aforementioned ASEAN Tourism Standards.

The ASEAN Tourism Awards 2023 awardees are as follows:

 MINISTRY OF TOURISM, ARTS AND CULTURE		ASEAN TOURISM STANDARD 2023-2025
ASEAN HOMESTAY STANDARD (2023-2025)		
HOMESTAY SUNGAI SETAR	PULAU PINANG	
HOMESTAY WANG TOK RENDONG LANGKAWI	KEDAH	
HOMESTAY TAUN GUSI, KOTA BELUD	SABAH	
HOMESTAY BARIO HIGHLAND	SARAWAK	
HOMESTAY LABU KUBONG	PERAK	
ASEAN COMMUNITY BASED TOURISM STANDARD (2023-2025)		
PADAS FARMSTAY, TENOM	SABAH	
MARI MARI CULTURAL VILLAGE, KOTA KINABALU	SABAH	
JONKER WALK	MELAKA	
ASEAN PUBLIC TOILET STANDARD (2023-2025)		
TANDAS AWAM TERMINAL BAS LURAH SEMANTAN, MAJLIS PERBANDARAN TEMERLOH	PAHANG	
TANDAS AWAM ESPLANADE, LUMUT MAJLIS PERBANDARAN MANJUNG	PERAK	
TANDAS AWAM MINI ZOO TAMAN TERUNTUM, MAJLIS BANDARAYA KUANTAN	PAHANG	
TANDAS PETRON STADIUM HANG JEBAT, MAJLIS BANDARAYA MELAKA BERSEJARAH	MELAKA	
TANDAS AWAM TELUK MAHKOTA, SEDILI, MAJLIS DAERAH KOTA TINGGI	JOHOR	
ASEAN SPA STANDARD (2023-2025)		
SPA VILLAGE PANGKOR LAUT RESORT	PERAK	
THE BANJARAN HOTSPRINGS RETREAT	PERAK	
THE RITZ CARLTON SPA LANGKAWI	KEDAH	
IRIDIUM SPA, THE ST. REGIS LANGKAWI	KEDAH	
TRANQUILITY SPA & WELLNESS	SELANGOR	
 mymotac www.motac.gov.my		

Corporate Communications Unit
MINISTRY OF TOURISM, ARTS AND CULTURE (MOTAC)
Tel: 03-8000 8000 Fax: 03-88917181
Website: www.motac.gov.my Email: info@motac.gov.my
Facebook, Instagram & Twitter: @mymotac